



## RESOLUTION

RELATING TO THE NOMINATION OF GAIL Y. HARAGUCHI TO SERVE AS THE DIRECTOR OF CUSTOMER SERVICES OF THE CITY AND COUNTY OF HONOLULU.

WHEREAS, Section 4-104.1, Revised Charter of the City and County of Honolulu 1973 (2000 Edition) ("charter"), as amended, requires all department heads and the managing director as nominated by the mayor to be subject to the advice and consent of the council; and

WHEREAS, Section 6-401 of the charter establishes the department of customer services to be headed by a director of customer services; and

WHEREAS, Section 6-402 of the charter provides that the director of customer services shall:

- (1) receive complaints and inquiries concerning city policies, programs and operations and promptly answer such complaints or inquiries;
- (2) fulfill the research and information needs of the city, coordinate a city government records management program, and supervise the city archive of documents and materials;
- (3) perform motor vehicle driver licensing, commercial driver's licensing, and licensing of businesses, bicycles, mopeds, and dogs;
- (4) conduct inspection of vehicles and reconstructed vehicles; and
- (5) administer the motor vehicle registration program, the abandoned vehicle program, and the motor vehicle financial responsibility program; and

WHEREAS, Section 4-104.1 of the charter requires that each department head be a registered voter of the City and County of Honolulu; and

WHEREAS, by Mayor's Message 158, dated November 19, 2010, the mayor has nominated Gail Y. Haraguchi to serve as director of customer services; and

WHEREAS, after review of the nominee, the council finds that Ms. Haraguchi is qualified to serve as director of customer services; now, therefore,



**CITY COUNCIL**  
CITY AND COUNTY OF HONOLULU  
HONOLULU, HAWAII

No. 11-2

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**RESOLUTION**

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BE IT RESOLVED by the Council of the City and County of Honolulu that Gail Y. Haraguchi is confirmed as the director of customer services of the City and County of Honolulu; and

BE IT FINALLY RESOLVED that copies of this Resolution be transmitted to the mayor and Gail Y. Haraguchi.

INTRODUCED BY:

*[Handwritten signature]*  
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DATE OF INTRODUCTION:

**JAN 05 2011**  
\_\_\_\_\_  
Honolulu, Hawaii

Councilmembers

CITY COUNCIL  
CITY AND COUNTY OF HONOLULU  
HONOLULU, HAWAII  
C E R T I F I C A T E

**RESOLUTION 11-2**

Introduced: 01/05/11 By: ERNEST MARTIN

Committee: BUDGET

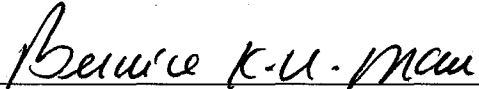
Title: RESOLUTION RELATING TO THE NOMINATION OF GAIL Y. HARAGUCHI TO SERVE AS THE DIRECTOR OF CUSTOMER SERVICES OF THE CITY AND COUNTY OF HONOLULU.

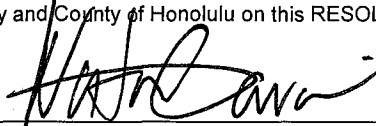
Links: RES11-2  
CR-17

Voting Legend: Y= Aye, Y\* = Aye w/Reservations, N = No, A = Absent, ABN = Abstain

PUBLISH	11/27/10	PUBLIC HEARING NOTICE PUBLISHED IN THE HONOLULU STAR-ADVERTISER.			
PUBLIC HEARING	12/08/10	PUBLIC HEARING CLOSED AND REFERRED TO PUBLIC SAFETY AND SERVICES.			
ANDERSON	Y	CACHOLA	Y	DONOHUE	Y
				GARCIA	Y
					KOBAYASHI
MATSUURA	Y				Y
		OKINO	Y	TAM	Y
	12/28/10	CC-212(10) RESOLUTION RE-REFERRED FROM PUBLIC SAFETY AND SERVICES TO BUDGET COMMITTEE.			
		NOTE: COUNCILMEMBERS CHANG, GABBARD TAMAYO, HARIMOTO AND MARTIN TOOK OFFICE ON SUNDAY, JANUARY 2, 2011.			
BUDGET	01/12/11	CR-17 – RESOLUTION REPORTED OUT OF COMMITTEE FOR ADOPTION.			
		NOTE: COUNCILMEMBER BERG TOOK OFFICE ON WEDNESDAY, JANUARY 19, 2011 FILLING THE VACANCY FOR DISTRICT I.			
COUNCIL	01/26/11	CR-17 AND RESOLUTION 11-2 WERE ADOPTED.			
ANDERSON	Y	BERG	Y	CACHOLA	A
				CHANG	Y
				GABBARD TAMAYO	Y
GARCIA	Y	HARIMOTO	Y	KOBAYASHI	Y
				MARTIN	Y

I hereby certify that the above is a true record of action by the Council of the City and County of Honolulu on this RESOLUTION.

  
BERNICE K. N. MAU, CITY CLERK

  
NESTOR R. GARCIA, CHAIR AND PRESIDING OFFICER